

***CENTER FOR
DIVERSITY & INCLUSION***



***FIRST GENERATION
STUDENT GUIDE AT
AMERICAN UNIVERSITY***



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WELCOME!

The Center Of Diversity & Inclusion congratulates you and welcomes you to American University (AU).

At AU, you are considered a First-Generation college student if you are the first person in your family to attend college. We recognize that there are many definitions of First-Generation college students such as being the first in your family to graduate from a 4-year institution in the U.S. We welcome all First-Generation college students. The AU First-Generation college student community is diverse on campus with about 10% of students identifying as First-Generation/First-Gen.

We understand that being the first in your family to attend college or graduate school may come with some unique challenges. To help students in their transition, we are committed to providing AU First-Generation students a connection to...

The information in this guidebook serves to connect you to:

- Using campus resources earlier allows you to maximize your time
- Community. Meet other first-gen peers and expand your social network.
- Mentorship opportunities. Identify first-generation faculty and staff mentors early to support your overall academic, personal, and professional growth.

Provided to students by the
Center Of Diversity & Inclusion

Visit: <https://www.american.edu/student-affairs/cdi/firstgen.cfm>

Follow us on social media: Instagram: @cdi

Email us: cdi@american.edu

ACADEMIC SUPPORT

Your Advisors (General Help)

All students should meet with their advisors at least once a semester to ensure you are on track to graduate and plan for future courses. First-time Freshman and Sophomores should connect with their first year advisor (AUXI instructor) to build an academic plan or to address any questions. Juniors and Seniors are recommended to connect with their major advisors who can help you choose your specialized courses, recommend opportunities to engage in scholarly projects and answer questions regarding career opportunities, and graduate studies.

Tip: All campus resources' offices are open Monday -
Friday 9 A.M. - 5 P.M.

Academic Support and Access Center (ASAC)

Supports the academic development and educational goals of all AU students & committed to promoting access for individuals with disabilities. They help with testing, housing, dining, and many other accommodations needed.

202.885.3360

asac@american.edu

Butler Pavilion, Room 300

ACADEMIC SUPPORT

Supplemental Instruction (SI)

Supplemental Instruction (SI) follows a highly prescriptive model of peer-assisted learning that targets difficult courses and offers free “tutoring” sessions to all students. Sessions are facilitated by students who were successful in the course. We highly recommend that if your course has an SI, you attend their sessions!

Peer-Assisted Student Support (PASS)

This program provides FREE, one-on-one, individualized tutoring to all enrolled undergraduate and graduate students at AU. Tutors will help students learn course concepts and methods of analysis by providing opportunities for hands-on practice. If you’re having a hard time in a course, make sure you check if PASS is available for the course!

Math Center – Quantitative Support

Quantitative Support provides free math, and stats help for AU students. Tutors assist with course concepts, homework problems, study strategies, practice exercises, and exam prep.

The Writing Center

This tutoring service offers free, peer-based writing assistance for all AU students. They offer insights and feedback to enhance your writing skills and improve current assignments. They help with interpreting assignments, brainstorming, thesis development, research integration, citation styles, revision strategies, and more. This is where you go for any confusion on writing assignments!

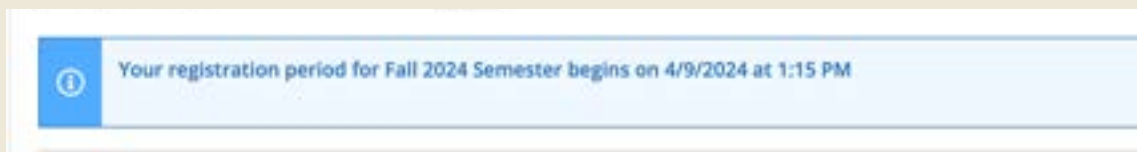
PLANNING COURSES

[Link Guide](#)

TIP: Plan your classes ahead of your registration time, so by the time it's time to click register you already have it planned out.

classes get filled up very quickly so remember to register right at your time!

You can find your registration time in EAGLE SERVICE underlining Plan & Schedule Courses. You then add the term you are planning for and it will pop up in blue.



Follow your four-year course plan! Don't know where to find it? Email [your adviser here](#) ! Your advisor can help you answer any questions you have about registration and your degree path!

Use [RateMyProfessor](#) to see a reviews from students who have taken the same course and professor as you're planning on taking! Take the reviews with a grain a salt, but it gives you a good ideas of what to expect from the professor!

[Stay in contact with advisor!](#)

202-885-7000

FYadvising@american.edu

Clark Hall

TIME MANAGEMENT

Being a first-generation student often means juggling a multitude of responsibilities. From balancing work commitments to shouldering family obligations, the journey through college can sometimes feel like navigating a maze of challenges. Here are some invaluable tips to help you navigate this balance between your various roles and the demands of college life, empowering you to thrive despite the weight of your responsibilities

1. **CREATE A SCHEDULE!** Whether it be Google Calendar, phone Calendar, or Notion, find a place where you can be reminded of upcoming events, assignments, work, nap times, etc. be reminded of upcoming events, assignments, work times, nap times, etc. [Need Help?](#)
2. **IT IS OKAY TO SAY NO!** We promise you that you don't have to attend every campus event or party. It's easy to get distracted so don't fall into that hole!
3. **Eliminate Distractions:** Identify what commonly distracts you (social media, notifications, etc.) and minimize these distractions during study time. Consider using apps that limit your access to distracting sites.
4. **Take Care of Yourself:** Ensure you're getting enough sleep, eating well, and exercising. Good physical health boosts your mental capacity to manage time and stress.
5. **Find Your Productive Times:** Pay attention to when you feel most alert and focused during the day. Schedule your most challenging tasks during these times to maximize your productivity. Understanding your body's natural rhythms can make time management more intuitive and effective.

SCHOLARSHIPS

The Voyager Scholarship

The Voyager Scholarship was created by the Obamas and Brian Chesky to help shape such leaders. The scholarship provides up to \$50,000 in financial aid for the final two years of college for students who want to pursue a career in public service and substantial funding for travel.

Undergraduate Scholarships

[CLICK HERE](#) to view the long list of scholarships available for students interested in Art, Art, Biology or Sciences, Chemistry, Economics, Health, History, Jewish Studies, Literature, Mathematics, Performing Arts, Philosophy, Philosophy & Kay Spiritual Life Center, Physics, Premedical Program, Psychology, Women's, Gender, Sexuality Studies, World Languages & Cultures

Scholarships and Funding for Kogod Students

If you don't see your major up there, don't worry - you're probably a Kogod Student! Kogod Students please [CLICK HERE](#) to view your scholarship and funding options! There are plenty!

YOUR MEAL PLAN EXPLAINED.

How To Get The Best Out Of Your Expensive Campus Meal Plan

Tip: Please be nice to our wonderful AU dining team. They're very nice and are only doing their job. Kindness can go a long way.

what's cooking on campus?

Download DineOnCampus! This is where you'll be able to see what's open, where it's located it, and best of it what's being served!

Pro Tip: DOWNLOAD GRUBHUB AND CONNECT IT TO YOUR ONE CARD!

Why? GrubHub allows you to place orders ahead of time and pick them up, no more waiting in line! It also shows you your current balances in all of your AU dining accounts. You can also check your balance HERE.

how to get the most out of your meal plan.

1. Save your EagleBucks & use your DiningDollars to buy food related products around campus.
2. Don't forget to use your guest swipes and mobile ordering credit BECAUSE THEY DO NOT ROLL OVER! Treat yourself!

link to meal page

Places To Use EagleBucks Off Campus

STUDENT TIPS

Tips From First-Gens to First-Gens Advocates at AU!

1. Take advantage of on-campus resources and opportunities that will contribute to your personal, academic, and professional development!
2. Reach out whenever! Don't be afraid to speak up, we are happy to welcome you in this organization and do whatever it takes to have your needs met.
3. Never set limits to your success, and take advantage of all the resources available to you to reach and surpass all your goals. You'll never know what you're capable of until you try. (NEVER UNDERESTIMATE YOURSELF!)
4. Get involved in clubs, internships, an on-campus job, or even volunteering somewhere. These activities will allow you to network with like-minded individuals, and make meaningful connections. It will also enhance your experience, and allow you to grow as a person. You'll be provided with opportunities in this guide, keep reading!

fellow first-get helpers!



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WHAT WE WISH WE KNEW

1. I wish I knew that absolutely everything is on Google and people are genuinely happy to help students. Just type in a word followed by "American University," and something WILL pop up.
2. "One thing I wish I understood earlier is how many resources are available on campus – and that they're already included in your tuition. From tutoring and writing centers to mental health services and career counseling. I realized too late that asking for help or utilizing these services isn't a sign of weakness; it's a smart strategy for navigating college successfully. Many of these resources are specifically designed to support first-generation students, so take advantage of them early on."
3. "One thing I wish I knew from the beginning is that everyone's college journey is unique, especially for first-generation students. It's easy to fall into the trap of comparing yourself to peers who might have more guidance from their families about college life or seem to be more 'prepared.' Remember, your path may look different, and that's okay. Focus on your own growth, set personal goals, and celebrate your milestones, no matter how small they might seem."
4. "Looking back, I realize starting college as a first-gen student can be tough without a solid support network. From day one, find mentors, advisors, and friends to guide you. Join clubs, talk to professors, and connect with fellow first-gen students. These connections are crucial for both support and advice, helping you navigate college more confidently and make smarter decisions about your future."

ADVOCACY @ AU

Navigating a predominantly white institution as a minority can feel daunting, but remember, advocating for yourself is not just possible—it's vital. There's a network of support ready to stand with you, from faculty to student organizations. Your voice matters, and by speaking up, you pave the way for not just your own success, but for those who will follow in your footsteps. Embrace your strength, seek out allies, and let your journey of self-advocacy inspire change.

1. **Leverage Research and Knowledge:** Before approaching a situation, arm yourself with relevant information. Research can clarify misunderstandings and strengthen your position.
2. **Question and Clarify:** If something doesn't seem right, ask questions. Whether it's a grade or a policy, seeking clarity can prevent misunderstandings and lead to resolutions.
3. **Respect and Assertiveness:** Approach situations with respect to ensure your voice is heard. Assertiveness is key—express your needs clearly and respectfully.
4. **Build Your Support Network:** Identify allies among faculty, staff, and fellow students. A strong support network can provide guidance and reinforce your advocacy efforts.
5. **Navigate Power Dynamics with Awareness:** Recognize the power dynamics at play within the institution. Use available resources like the Center for Diversity and Inclusion to navigate these dynamics effectively.
6. **Embrace Your Journey:** Remember, advocating for yourself is a skill that grows with practice. Each step you take not only furthers your personal growth but also paves the way for those who come after you.

STUDENT DISCOUNTS

Show Your AU Student ID At These Local Businesses & Enjoy Your Discount!

Kung Fu Tea - 10% off

SOL Mexican Grill - 10% off

Insomnia Escape DC - 10% off

AMC Student Discounts

Casabella Nail Salon - 10% off

The Kennedy Center - Select Discounts

ARTECHOUSE DC

Dumbarton Oaks

Wingo's - 50% off on Wednesday

Amtrak - 15% off trips

Checkout the websites below for more discounts!

<https://secretdc.com/student-discounts-dc/>

<https://www.american.edu/library/news/discounted-arts.cfm>

<https://www.washingtonian.com/2013/08/28/places-offering-student-discounts-in-washington/>

<https://students.lfbusa.com/college-life/student-discounts>

WHERE TO STORE YOUR STUFF ON BREAKS

AU provides summer storage, short term storage, and study abroad storage for students by partnering with The UPS Store! Clicking the link below will take you to the website to find out more information.

[LEARN MORE HERE](#)

Storage Return

Storage will be returned to Residence Halls between August 12-16



In-room delivery for on-campus students.
Off-campus student pickup begins August 16.

[More Info / Storage Return](#) →

Short Term Storage

This plan is designed for students who want to store their items for only a few weeks



Ship boxes directly to The UPS Store for arrival between July 17 - August 9. We will place your items into your dorm room August 12-16.

[More Info / Reserve Short Term Storage](#) →

Study Abroad Storage

Designed for AU students studying abroad fall semester



This plan is perfect for AU students who will be away for fall semester, returning to Washington in January 2025

[More Info / Reserve Study Abroad Storage](#) →

GETTING INVOLVED

How To Find Communities On Campus

Download Engage! This is where students at AU get involved! If you're looking for a campus event it will be posted on Engage. The platform also allows students to find student clubs and organizations. To get started, simply sign into Engage using your AU Portal username and password. You can also download the app "CORQ."

The Center for Student Involvement Student Affairs

CSI serves as the central hub for student life. It houses Student Government, Clubs, Media, Fraternity and Sorority Life, and the Graduate Leadership Council. CSI is committed to fostering leadership, providing organizational support, and creating a sense of belonging for future changemakers.

202-885-3390

studentinvolvement@american.edu

Mary Graydon, 324

Center For Diversity & Inclusion

You may also stop by CDI and talk to someone in the office about campus communities and point you in a direction you may want to go in! We are here to help!

(202) 885-3651

cdi@american.edu

Mary Graydon, 329

TIPS FOR GETTING INVOLVED

- **Go to Events:** There's always something going on around campus. Lectures, cultural nights, you name it. A great way to break the routine and meet different kinds of people. Even just going out to study around campus or D.C., you'll find your people soon!
- **Join Clubs:** Seriously, joining clubs is a game-changer. Find one that sparks your interest or try something totally new. It's an easy way to meet your community!
- **Explore Beyond Campus:** Get to know the area around your campus. There's a world beyond the library and lecture halls—cool cafes, local events, hiking trails. It's refreshing and gives you a break from the campus bubble.
- **Dorm Communities:** Not apart of a LLC? Housing & Residence has monthly enjoyable events in your halls to create community. Check them out!
- **Volunteer:** Give back and connect by volunteering for causes or events on and off campus. You meet folks who care about the same stuff you do, and it feels good to give back.

[Look For Opportunities Here](#)

[Center for Community Engagement & Service](#)

[202-885-7378](tel:202-885-7378)

volunteer@american.edu

Mary Graydon, Room 325

FIRST GENERATION STUDENT UNION (FGSU)



American University First-Generation Student Union

Who we are: American University First Generation Student Union (FGSU) is an undergraduate student organization that is a community of dedicated students who work together to promote and advocate for the goals of first-generation students here at American University. FGSU aims to support and reaffirm students by offering a diverse range of events, professional opportunities, and a place to make friends! We are hoping to continue growing on campus and create more connections with our first gen community on campus.

- Engage: [First Generation Student Union \(FGSU\) | Organization - Engage AU](#)
- Instagram: [AU First Gen Student Union \(@aufgsu\)](#)
- GroupMe: [The memories with us from school will be kept forever.](#)
- LinkedIn: [American University First Generation Student Union | LinkedIn](#)

Executive Board

- President: María Jiménez
- Vice-President: Rodrigo Velasco-Hernandez
- Secretary: Jacob Alejandro
- Treasurer: Leslie Martinez
- DEI Director: Ayawni Ohamuo
- Co-Events Coordinator: Kayleigh Hendy
- Co-Events Coordinator: Elizabeth Garcia
- Co-Communications Director: Emelyn Sanchez Calzada
- Co-Communications Director: Evelyn Margarito Casas



FIRST GENERATION GRADUATE SOCIETY (FGGS)

The First-Generation Graduate Society (FGGS) is an affinity community at American University dedicated to advocating for the unique needs and challenges faced by first-generation graduate students.

Mission Statement

The First-Generation Graduate Society (FGGS) is dedicated to advocating for the unique needs and challenges faced by first-generation graduate students at American University. Our mission is to foster a supportive community that empowers first-generation graduate students to thrive academically, professionally, and personally. Through advocacy, mentorship, and resource allocation, we aim to cultivate an inclusive environment that celebrates the diversity of experiences among first-generation scholars. By amplifying their voices and providing access to opportunities, FGGS strives to ensure equitable representation and success for all first-generation graduate students as they pursue their educational and career goals.

Objectives:

1. To offer mentorship and support to first-generation graduates as they navigate the challenges of transitioning from college to the workforce or further education.
2. To provide educational resources and workshops tailored to the needs of first-generation graduates.
3. Advocate for financial inclusion of first-generation graduates.
4. Battle imposter syndrome/underrepresentation and advocate for first-generation graduates.

FIRST GENERATION STUDENT UNION (FGSU)

How Can First-Gen Grad Students Join?

- Students including online grad students can join FGGS and participate in our events by first joining our WhatsApp community or request membership via the AU Engage website.
- Information and relevant updates are regularly shared via WhatsApp.
- Students can participate in our in-person and virtual events.
- Events will be livestreamed via Zoom.
- Follow FGGS on LinkedIn, and Instagram to get the latest updates.

FGGS Executive Board Members:

- Colleen Cohen – President
- Johnnie Lee Fielder – Vice President
- Mohammed Ali – Events Coordinator
- Thahira Cader – Treasurer
- Michael Cruz – Director Communications
- Rebecca E. Coughlin – Staff Advisor



ETA SIGMA CHAPTER

Tri-Alpha, also known as Alpha Alpha Alpha, is a national honor society for first-generation student. This honor society is a way to celebrate the academic achievements of our first-generation students and is open to undergraduate, graduate, and professional students. Faculty and staff may also be inducted. We hope that you will join! To learn more about the Tri-Alpha Honors society and its history, [visit their official website.](#)

Eta Sigma Chapter

American University's Tri Alpha First Generation Honor Society

The Eta Sigma Chapter of Tri Alpha here at American University was officially installed in November 2023. This was a part of our annual National First-Generation Celebration Week. Each year during the week of November 8th we celebrate our First-Generation students that include a formal dinner and induction of the newest Eta Sigma Chapter.

History

Tri-Alpha was founded on March 24, 2018, at Moravian College in Bethlehem, Pennsylvania, with the induction of 100 members of the Alpha Chapter. Moravian College then took steps to incorporate Alpha Alpha Alpha as a not-for-profit organization so colleges and universities across the country could start their own chapters of the society.

Leadership

American University Chapter Student Executive Board

Our elected chapter officers for 2024-2025:

- President: Alexei Habermehl, B.A | Kogod 2025
- Vice President: Rodrigo Velasco-Hernandez, B.A | SPA 2027
- Treasurer: Hanna Hajdu, B.A | SPA 2027
- Secretary: Emelyn Sanchez Calzada, B.A. | SPA 2026
- Historian: Jessa Holton, B.A. | CAS 2025



NAVIGATING CAMPUS

The Campus Map

Tip: Google/ Apple have all of AU's buildings integrated into Google and Apple maps. Simply search for the name of the building you're looking for and it will come right up with directions.

We also have an awesome interactive map available on our website!

Try It Out

Tip: Give yourself a tour, get to know campus and visit every building especially the ones your classes will be in before classes start!



[DOWNLOAD AVAILABLE HERE](#)

EFFECTIVE STUDYING

Where you study matters! Most college students express that they do not study well in their rooms as they do in the library. When possible, make a plan to create a specific study location where you can focus.

AVOID...

your bed

crowded/nosey spaces

where your friends are hanging out

A great study place consists of:

a safe route to your residence hall

few distractions

comfortable

Take a look at a few great study spots around your campus on the next page! Try different spots to figure out what works best for you early on!

STUDY SPOTS AT AU

The Bridge

Depending on what kind of person you are; you'll either love the bridge and spend all your money on coffee or never return. Try it out!

School Of Communication Rooftop

McKinley 3rd Floor Lounge

Study beneath the sun and campus views

The Katzen Center

It's giving artsy. The center is a great spot if you like bright spaces and need a vibrant area to study.

Kogod School Of Business

If you're looking for a straightforward and professional setting... Kogod is your spot! There are an immense amount of study spots inside the building.

Davenport Coffee Lounge

Davenport has an inside and outside space to enjoy. They sell delicious desserts and coffee!

Center Of Diversity & Inclusion

Located on the third floor of MGC, CDI hosts a welcoming and inclusive space for students to use Mon. - Fri.

AU TRANSPORTATION

Shuttle Services!

<https://www.american.edu/finance/transportation/shuttle.cfm>

What you need to know:

1. Download TransLoc! It allows you to track the shuttle and gives estimate arrival times! Tip: Arrive at least 3 minutes prior to the estimated time!
2. Drivers will not and should not have to stop in the middle of the road because they missed the shuttle. This is a safety concern, arrive on time.
3. AU has capital bike shares nearby! Biking is a great way to get around! Some students use the capital bikes to get to Tenleytown and back.

[Learn More](#)

[Learn About Capital Bikes](#)



D.C. TRANSPORTATION

What you need to know

- I. AU students have a mandatory Metro University Card that allows you to save money on Metro, avoid the hassles of driving, and help take cars off the road for a cleaner environment. It's unlimited metro rides!

U-PASS

How To Use D.C. Metro



JOB OPPORTUNITIES

Tip: Suggestion: It's beneficial to start with a desk job to experience the dynamics of work and managing college responsibilities. Once you've honed your time management skills, consider pursuing campus jobs or internships to enhance your resume.

Finding a Job On-Campus

Some awesome jobs to start off with are the desk jobs around campus! Consider working at the Information Desk, Housing Receptionist, or for any of the schools!

Need Job Without Work Study?

- Consider working at The Bridge Cafe, The Davenport Cafe, The Library, and Housing Desk Receptionist!

Having Trouble Getting Hired With Work Study?

Don't feel bad! Plenty of students are offered work study and aren't able to find a job on campus! Consider finding a job close by! Students often walk dogs, babysit, work at Chick Fil A, and other businesses near by!

Finding Internships

American University offers students a platform specifically for job and internship hunting. Sign up for HANDSHAKE today!

Make an appointment with the career center for assistance and advice!

[Learn More Here](#)

HEALTH & WELL BEING

Tips To Survive Mentally

1. Practice Self-Care: Prioritize self-care by getting enough sleep, eating healthily, exercising regularly, and taking breaks when needed. Set boundaries to ensure time for relaxation and enjoyable activities.
2. Manage Stress: Learn stress-reduction techniques like deep breathing, meditation, or yoga. Seek counseling services for professional help

CLICK HERE

1. Stay Organized: Use planners or digital apps to track assignments, exams, and commitments. Breaking tasks into smaller steps can ease feelings of overwhelm. NEED HELP?
2. Set Realistic Goals: Establish achievable goals, celebrating progress along the way.
3. Practice Positive Self-Talk: Be kind to yourself, acknowledging strengths and accomplishments.
4. Stay Connected: Maintain connections with friends, family, and your community for support and stability.
5. Get Involved: Engage in campus activities aligned with your interests and values to enhance well-being and belonging. CLICK HERE
6. Know When to Ask for Help: Don't hesitate to seek academic support, mental health resources, or assistance with college challenges. Asking for help is a sign of strength.

All Students receive 8 individual counseling sessions EVERY SEMESTER. Students may also join group therapy throughout the year.

LEARN MORE HERE

GRIEVANCES & CONFLICT RESOLUTION

Office of Student Accountability & Restorative Practices

The Office of Student Accountability and Restorative Practices (OSARP) manages all non-academic conduct offenses and applies to all students, recognized student organizations and provisionally recognized student groups at American University, with the exception of Washington College of Law students. Alleged prohibited conduct relating to the university's Title IX Sexual Misconduct Policy and Discrimination and Non-Title IX Sexual Harassment policy are referred to the Office of Equity and Title IX. Any member of the university community may file a complaint using the Student Conduct Complaint Form.

Our office additionally offers the opportunity to resolve non-academic conduct offenses through a restorative conference where involved parties participate in a facilitated conversations to repair the harm or impact. Specific procedures for restorative conferences can be located in the Student Conduct Code.

Lastly, OSARP manages student disciplinary records according to the university's Confidentiality of Student Records Policy and in accordance with the Family Educational Rights and Privacy Act of 1974 (FERPA).

Restorative Justice

A restorative conference may include an inquiry into the facts but typically does not include a formal investigation.

[FAQs, Learn More](#)

202-885-3300

conduct@american.edu

Butler Pavilion, Room 407

EQUITY & TITLE IX

The Office of Equity and Title IX leads the university's efforts to prevent and respond to sexual misconduct, harassment, and discrimination on the basis of race, color, national origin, sex, sexual orientation, gender, gender identity, gender expression, pregnancy or parenting, age, religion, disability, or other bases under federal or local laws and regulations.

[MORE INFO](#)

How to report an incident?

We understand that coming forward can feel daunting, but please know that you are not alone. Our campus is a community where respect, support, and care are paramount. Every report is taken seriously, and every effort is made to ensure that our students feel safe and supported.

[SUBMIT A REPORT HERE](#)

Pregnant and Parenting Student Resources

It's important to know that Title IX protects against discrimination related to pregnancy or parental status. This means you have rights to fair treatment, accommodations, and access to education and campus programs. If you have concerns or need more information, our Title IX office is ready to assist at

[Request Accommodations](#)

202-885-3300

equityoffice@american.edu

AU DICTIONARY

Add/Drop	The first two weeks of the semester when students can change their course registrations and schedules online
AU Core	Required general education curriculum program: foundations, Habits of Mind (HOM), and integrative courses
Blue Light	There are over 250 blue light phones across campus that enables people to reach AU police in case of an emergency
Canvas	AU's online learning platform used by instructors to organize classes, syllabi, assignments, grades, and discussions
CD	Community Directors are Master's level professional staff who support residential life
Dean	A dean is the head of a school, college, or department
DMV	DC, Maryland, and Virginia region
DR	Desk Receptionists are student staff at the front desk in each residence hall
EagleBucks	Campus cash loaded on your One Card that can be used either on or off campus
Eagle Service	Online portal where you register for class, find and pay your bill, log your work hours, etc
East Campus	Located across Nebraska Ave, home of the Don Myers (DMTI) building, AU police department, and three residence halls
First-Gen	A first-generation college student is defined as a student where neither parent(s)/legal guardian(s) has attended any college

Hatch	Student lounge space in Leonard Hall
Hilltern	A student with an internship on Capitol Hill
Hotspot	You'll need to tap your AUID at a hotspot location regularly to keep your access current
LA Quad	The grassy area between Letts and Anderson/Centennial Hall
LLC	Living-Learning Communities are specialty housing communities such as University College (UC), Honors, Community -Based Research Scholars (CBRS), Black Affinity Housing
MGC	Mary Graydon Center is our student center and home to dining venues, our information desk, the OneCard office, programming space, organization and student affairs offices
Northside	Residence halls and buildings on the north side of campus that includes Hughes, McDowell, Leonard, and Cassell
OIT	The Office of Information Technology offers tech and account support available through chat, phone, email, and in-person
OL	Orientation Leaders are upper-class leaders who guide you through orientation
One Card	ID card that gives you access to your residence hall, room, meal plan, and EagleBucks
Perch	Student lounge space in Centennial Hall run by Housing and Residence Life
Prerequisite	Classes required to be taken before you can take a corresponding upper-level class
Wonk	KNOW spelled backwards, AU Wonks use their knowledge and influence to create meaningful change and are smart, passionate, focused, and engaged

Hatch	Student lounge space in Leonard Hall
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Perch	Student lounge space in Centennial Hall run by Housing and Residence Life
Prerequisite	Classes required to be taken before you can take a corresponding upper-level class
The Tunnel	The roadway under the Butler Pavilion is lined with the Capus Store, UPS, a convince store, Starbucks, and other dining vendors and the entrance to the Bender Area
The Quad/ Quading	The Eric Friedheim Quadrangle is AU's central lawn on the main campus, hanging out there is "quading"



CENTER FOR DIVERSITY & INCLUSION

**Mary Graydon Center,
Suite 329
202-885-3651**

**CDI@american.edu
@AUCDI**